

AHMAD RAMADAN

TECHNICAL PROJECT MANAGER

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PROFESSIONAL SUMMARY

Chief Technology Officer with many years of experience leading technology strategy, developing innovative digital products, and scaling high-growth businesses. Proven expertise in software engineering, product development, artificial intelligence, and technology leadership, with a strong track record of transforming ideas into scalable, market-ready solutions. Skilled in leading cross-functional teams, driving digital transformation, and aligning technology strategies with business objectives to accelerate growth, enhance operational efficiency, and deliver measurable business outcomes.

EXPERIENCE

Technical Project Manager

2021 - 2025

SmartWindow, Startup, Syria

- Led the startup, defining the technical vision, product architecture, and long-term technology strategy.
- Directed end-to-end product development from concept and MVP to deployment and growth.
- Designed and delivered scalable software platforms serving more than 300,000 users across web and mobile applications.
- Led and mentored engineering teams, overseeing recruitment, onboarding, and successful project delivery.
- Implemented Agile methodologies and software engineering best practices to improve development efficiency.
- Managed infrastructure, performance optimisation, system reliability, and information security standards.

Technologies: Python, PHP, Laravel, Java, Flutter, MySQL, REST APIs, Git, Trello, Agile Development, VPS Management.

Software Development Team Lead

2017 - 2019

JoyBox Co. For Media Technology, Syria

- Led and developed a team of 12 software engineers across multiple projects, overseeing planning, execution, delivery, and team performance.
- Managed the full Software Development Life Cycle (SDLC) from requirements analysis through deployment and maintenance.
- Defined technical strategy, system architecture, and software engineering best practices.
- Translated business requirements into technical roadmaps, project plans, and deliverable milestones.
- Conducted code reviews and ensured high standards of quality, security, and maintainability.
- Mentored software engineers through technical guidance, coaching, and professional development.
- Collaborated with stakeholders and product teams to align technical solutions with business objectives.
- Promoted Agile/Scrum methodologies and continuous improvement practices to enhance productivity and delivery.
- Supported deployment processes, release management, and production stability.

Technologies: PHP, Laravel, Java, MySQL, React.js, Bootstrap, REST APIs, Git, Trello, Unity 3D, WordPress, CMS.

Software Engineer

Presidency of the Council of Ministers, Syria

2013 - 2017

- Designed, developed, and maintained enterprise web applications supporting budgeting, inventory management, finance, payroll, and correspondence management processes.
- Developed reporting interfaces and customised reporting solutions to support business operations and decision-making.
- Analysed system requirements and translated them into technical specifications and software solutions.
- Developed and integrated APIs, backend services, and application components.
- Designed and optimised databases, data models, and SQL queries to ensure performance and reliability.
- Participated in software architecture discussions and technical decision-making processes.
- Supported deployment, release management, and production issue resolution.
- Prepared technical documentation and delivered user training sessions to support successful system adoption.
- Provided post-deployment support, troubleshooting application issues and addressing user feedback.

Technologies: PHP, Java, MySQL, Oracle Database, MSSQL Database, HTML5, CSS3, JavaScript, jQuery, Bootstrap, REST APIs.

EDUCATION

MSc Advanced Computer Science with Artificial Intelligence

2025 - Present

The University of Strathclyde, Glasgow , United Kingdom

Master of Business Administration, MBA

2017 - 2019

Higher Institute of Business Administration - HIBA, Damascus, Syria

Bachelor of Engineering , Computer Networks and Telecommunications

2002 - 2007

Kabardino-Balkarian State University, H.M Berbekov, Russia

TRAINING COURSES

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| ▪ Summer Startup Programme,University of Glasgow, UK. | 2026 |
| ▪ AI and Data Science Programme, The University of Tokyo. | 2026 |
| ▪ The eCommerce Acceleration Programme, UN-ESCWA. | 2022 |
| ▪ Enterprise Resource Planning System – ERP, Ministry of Administrative Development. | 2018 |
| ▪ Entrepreneurial Management, Entrepreneurship Development Institute of India. | 2015 |
| ▪ Chief Information Officer for E-Government Promotion, Japan International Cooperation Agency. | 2012 |

SKILLS

Programming & Development: Python, PHP, Java, Laravel, SQL/MySQL, REST APIs.

Artificial Intelligence: Large Language Models (LLMs), Machine Learning (ML), Deep Learning (DL).

AI Frameworks & Tools: TensorFlow, PyTorch, Keras, Scikit-learn, LangChain.

Project Management: Agile Project Management, MS Project, Trello, Jira.

LANGUAGES

ARABIC, ENGLISH, RUSSIA